

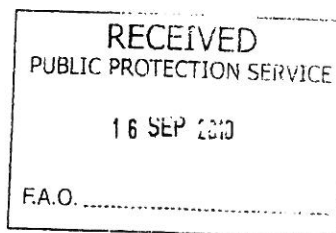
Apartment
Grand Parade
The Hoe
Plymouth
Devon PL1

15th September 2010

Dear Sirs

Reference: Application 024149

Licensing Officer
Plymouth City Council
Plymouth
PL1 2AA



Waterfront, 9 Grand Parade, West Hoe, Plymouth PL1 3DQ

I would like to make a formal objection to Application 024149 at the Waterside Bar & Restaurant to extend the hours and significantly extend the hours between which live and recorded music can be played, both inside and outside the premises, for the following reasons:

The premises are in a **residential area** and this application will have an **environmental effect** upon the residents living nearby.

The increased opening hours and use of entertainment will cause **noise pollution and nuisance for nearby houses**.

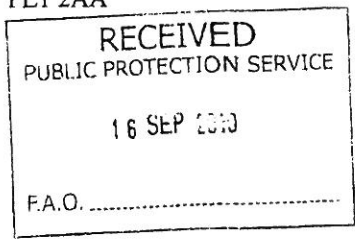
The **noise and disturbance** resulting from previous occasions' where entertainment has occurred (i.e. Bank Holiday Monday 30th August 2010) caused me to close all of my **double glazed windows** and the music could still be clearly heard. To extend the opening hours of the Waterfront premises would be an addition cause of noise pollution and nuisance to me and other residents living nearby.

I look forward to receiving your views and the result of this application, but should you need to contact me, my contact number is 01752

Yours Faithfully

Apartment
Grand Parade
The Hoe
Plymouth
Devon PL1
15th September 2010
Dear Sirs

Licensing Officer
Plymouth City Council
Plymouth
PL1 2AA



Reference: Application 024149

Waterfront, 9 Grand Parade, West Hoe, Plymouth PL1 3DQ

I would like to make a formal objection to Application 024149 at the Waterside Bar & Restaurant to extend the hours and, significantly, extend the hours between which live and recorded music can be played, both inside and outside the premises, for the following reasons:

The premises are in a **residential area** and this application will have an **environmental effect** upon the residents living nearby.

The increased opening hours and use of entertainment will cause **noise pollution and nuisance for nearby houses**.

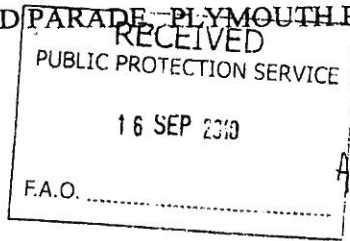
The **noise and disturbance** resulting from previous occasions' where entertainment has occurred (i.e. Bank Holiday Monday 30th August 2010) caused me to close all of my **double glazed windows** and the music could still be clearly heard.

To extend the opening hours of the Waterfront premises would be an addition cause of noise pollution and nuisance to me as I work **unsociable hours** and leave for work at 4.30am Monday to Saturday throughout the year.

I look forward to receiving your views and the result of this application but should you need to contact me, my contact number is 01752 .

Yours Faithfully

FLAT GRAND PARADE PLYMOUTH PL1 . Tel: 01752



10th September 2010

Application No. 024149

Dear Sir,

It is understood that an application for a Music Licence has been made to you for music to be played at the Waterfront Restaurant and Bar, Grand Parade, West Hoe, Plymouth. Local residents having already had experience of programmes of music, I write to request that your consideration be given to nearby owners of property. The application for outdoor music entails continuous sound which is greater than the occasional motor-bike roar and certainly is not the impression we wish tourists to get of the area – our jewel in Plymouth’s crown. For the local residents, the playing of music outdoors, even for a short period of time, will become a great irritation during the months when windows are open or it is intended to take a walk along the foreshore.

I think everyone would wish success for the Restaurant, but it is hoped that music can be controlled by being played inside the property without it being relayed outside and if you intend to agree to a Licence, it should be with that proviso.

Yours faithfully,

Licensing Officer,
Plymouth City Council
Plymouth
PL1 2AA

RECEIVED
PUBLIC PROTECTION SERVICE
20 SEP 2010
F.A.O.

Grand Parade,
W Hoe,
Plymouth,
PL1
01752

The Licensing Department
Plymouth City Council
Civic Centre
Plymouth
PL1 2EW

17 Sep 10

Dawkins,

Licensing Application 024149 - THE WATERFRONT, 9 Grand Parade, PL1 2PA

We live at : Grand Parade. The pedestrian entrance to the Waterfront is diagonally across the road from us. As such, we are 'interested parties' & would like to make the following representations to the application to vary the licence.

Firstly, we assume that the current licence is that granted from 29th July 2010. Please let us know as soon as possible if this assumption is incorrect. We were surprised & disappointed to discover that the current opening times are until 12.30am on Sunday to Thursday & to 1.30am on Friday & Saturday. We assume that these extended hours were granted on 29th July. Please let us know if there were any representations made against this extension as we never saw any notices advertising the licence application & wonder how many local residents were aware of this change. In our view, the closing times in the 29th July licence are too late for a quiet residential area. If you are able to reduce the opening hours as a result of the current application, we would ask you to review the present licence on the grounds given below.

To concentrate on this application, in essence it is:

- a) To open from 7.00am daily
- b) To have outdoor music & dancing, rather than just indoor
- c) To extend the music & dancing to midnight, rather than 11.00pm
- d) To sell alcohol until midnight from Sunday to Thursday & to unspecified timings on Friday & Saturday.

We do not object to (a) above - 7.00am opening will, presumably, be for the provision of breakfast & morning coffee. This would encourage family use of the premises.

We object strongly to (b), (c) & (d) above – later hours with outdoor music & dancing. We believe that this variation would be contrary to three of the four licensing objectives, namely:

- The prevention of crime & disorder
- Public safety
- The prevention of public nuisance

Our reasons are as follows:

1) If the variation were allowed, the Waterfront could have live & recorded music (with dancing) playing loudly outside the premises from noon to midnight every day. We know the high volume at which music has been played at in the past & we have experienced high volumes at individual events this summer. You will find from your records that scientific evidence on the volume coming from this establishment was presented at a similar licensing hearing in 2005. Whilst the tenant may have changed, St Austell brewery are still the Licensee. It is impossible to sit on our balcony or indoors with the windows open, without being disturbed by the noise. As outdoor music is likely to be most popular at exactly the same times as we would hope to be outside ourselves, or have our windows open, the variation could ruin our enjoyment of living on the seafront & would constitute a public nuisance.

2) Outdoor entertainment, combined with late-night drinking, in an area where there is a steep drop onto rocks and into the sea is likely to be a danger to public safety. We have regularly heard the shouts & screams ("It's f...ing cold") of revellers swimming in the sea in the early hours & have witnessed at least one accident that required the attendance of the Emergency Services.

3) Putting aside the application for outdoor entertainment, which we hope you will dismiss entirely (the Waterfront can still apply for occasional licences for specific events), we also object to the later provision of indoor entertainment & the sale of alcohol. We are already disturbed by customers leaving at the end of an evening. Often they are not being deliberately rowdy, but they do not realise how calling to each other & slamming car doors carries in what is, otherwise, a quiet residential area. If this was to take place later, when customers might be more inebriated & unaware of their actions, it would be even more of a public nuisance & be more likely to result in crime and disorder.

In summary,

- a) This part of the West Hoe is overwhelmingly residential & is a Conservation Area, enjoyed by locals & visitors.
- b) Late night music & dancing are not appropriate & would encourage customers to come here after other public houses have closed.

c) The hours for the sale of alcohol are already long enough & should not be extended

We respectfully request that the application to vary the licence be refused, both in respect of the provision for dancing & music 'outdoors' and for the extension of the opening hours & the hours for the sale of alcohol later in the evening. We do not object to the Waterfront opening from 7.00am.

Please let us know if there is to be a hearing, as we should like to attend and to make representations.

From:
Sent: 20 September 2010 12:17
To: Licensing (DEVELOPMENT)
Subject: Waterfront Restaurant & Bar

Attention Mr Peter Clemens.

Peter,

Many thanks your call - everyone notified by Tuffins Management Group was not made aware there were TWO separate issues running being investigated in parallel.

From your call, - my understanding was, the previously tried outdoor/indoor music was so loud - residents from Grand Parade complained and the meeting in Flat was to hear about that issue from residents on that separate issue only - my letter was hopefully passed to those attending Flat

My letter is associated with the Waterfront Restaurant & Bar - applying for a licence to serve breakfasts and also provide Outdoor & Indoor music until at least midnight.

For me breakfasts would be OK - the Hoe has many visitors from a all wks of life including large numbers of OAPs and people in wheel chairs - so breakfasts - particularly during good weather periods would be perfectly acceptable and enjoyable.

My objection is music particularly outdoor music and Bands - this matter is clear madness! - right opposite private property, a childrens playground, Pier Street with all it's family B&B facilities and the Hoe Front roadway. This application is clearly motivated by a desire to increase sales - and sales of drink bring in large amounts of money AND all the ASB problems that have blighted the whole country - Plymouth City Council - who provided a 125 year lease for the building of Grand Parade as a private property development must not - repeat must not, entertain this application.

It is not for residents to prove there will be unacceptably loud noise etc etc etc - It is also not for residents to band together in numbers to protest the issue - Treating the matter as two separate issues - is wastefully involving the Environmental Services Dept, time and resources.

The matter is a No Brainer! - 'anyone with any common sense' - can see and absolutely knows what is to follow the granting of such a license.

Therefore my objection is against Waterfront Restaurant & Bar introducing music on the premises.

Instead of degrading Plymouth Hoe seafront, they should look to enhancing Plymouth City's image and hospitality reputation, - in it's PL1 district, - by providing excellent food and beverage dining services.

20/09/2010

If Waterfront Restaurant & Bar cannot behave and provide such excellent services on the Hoe Front - their license should be revoked and they should be thrown out - Plymouth City Council can, I'm sure, easily find others who can!

Thanks & regards,

Flat . Grand Parade,
The Hoe, Plymouth PL1

RECEIVED
PUBLIC PROTECTION SERVICE
16 SEP 2010
F.A.O.

Grand Parade,
The Hoe,
Plymouth,
PL1
11/09/10

Dear Sir/Madam,

RE: Application 024149, The Waterfront Bar/Restaurant, 9 Grand Parade, West Hoe, PL1 3DQ.

As practicing Doctors and Dentists who regularly work shifts, we feel the Waterfront Bar/Restaurant's application to extend their opening hours would be detrimental to our lives. As we must work regular nights and weekends, to have loud music and 'drunk' customers during extended hours would not enable us to get sufficient rest.

Having been to the Waterfront Bar/Restaurant to eat, I must say it does strike me as a nice place with excellent food. It is most certainly not personal as the staff were very friendly and accommodating, however I also know we are not alone when we say that extending their hours and loud live/recorded music would turn this beautiful, family orientated waterfront area into a potentially 'rowdy', aggressive and noisy area which would certainly ruin the atmosphere of one of the lovely attractions of Plymouth.

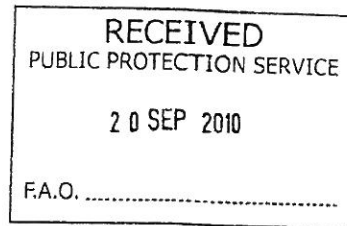
I understand the request of the manager of the waterfront Bar/Restaurant, however one of the main reasons we moved to the area was the quiet and serene nature of the place, one which we would hate to be ruined, it's for this reason that we must object to the application in question.

Yours faithfully,

Radford Road
West Hoe
Plymouth PL1

20th Sep 2010

The Licensing Department
Plymouth City Council
Civic Centre
Plymouth PL1 2EW



**Ref: The Waterfront Pub And Restaurant – West Hoe Plymouth
Application for change in licensing conditions - 024149**

Early morning opening to allow the premises to serve breakfast.

They are already doing this !

However I have no objection to this.

Increase in area to which alcohol may be served.

I have no objection to this providing that access to west hoe pier is unrestricted.

Application to allow live music outside every day of the week.

I strongly object to this.

On previous occasions music outside has been excessively loud.

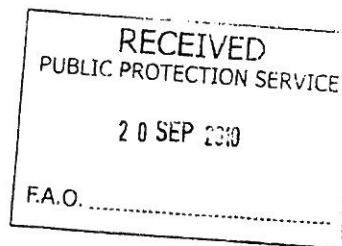
Have the music inside the premises.

Yours sincerely,

Flat
Grand Parade,
The Hoe,
Plymouth.
PL1

19th September, 2010.

Licensing Authority,
Plymouth City Council,
Civic Centre,
Plymouth.
PL1 2AA.



Dear Sirs,

Re Application number 024149 – The Waterfront

With reference to the above application, we would like to register our disapproval. It should be remembered that the area is currently a residential one and that the provision of outdoor music/entertainment will seriously affect the quality of life for people in neighbouring properties to the Waterfront.

We have no objection to music, provided that it is contained indoors, thereby reducing the level of noise pollution. Additionally the extra noise generated by customers, who can be very rowdy at times will only add to these noise levels. There is also the general nuisance caused by people leaving the restaurant in a drunken state.

With reference to the extension of closing times at the establishment, this will merely prolong the potential disturbance to a much later time at night. We feel that it is unfair to inflict this type of nuisance in a residential area, particularly as there are plenty of other establishments providing this type of entertainment in the town. These establishments are not in residential areas.

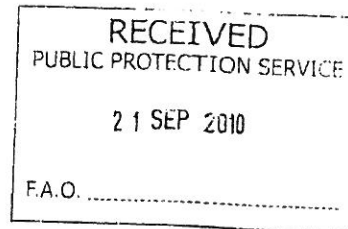
Grand Parade has long been residential and the rights of residents to a reasonable level of peace and quiet should be a priority. Historically the Waterfront was formerly the royal Western Yacht Club and fairly recently transformed into the bar /restaurant it is now. Disruption from this is not currently excessive. We feel that the disruption from the current use of the Waterfront and open air, civic events on the Hoe, particularly in the summer months are sufficient. These do finish at a reasonable time and we appreciate the civic events are an asset to Plymouth as a whole. To add extra disruption from a new night club culture for private gain at residents expense is unacceptable

We feel that as law abiding citizens who pay enough Council Tax for the area in which we live, that we have some rights to a reasonable level of peace and quiet. So we respectfully request that our concerns are taken into account when this application is considered.

Yours sincerely,

The Licensing Authority
Plymouth City Council
PL1 3DQ

14 September 2010



Dear Sir

Re Application 024149, Waterfont Bar and Restaurant

I am writing to register my objection to the above application made by The Waterfont Bar and Restaurant for the extension to opening hours and for live and recorded music to be played both inside and outside the premises.

For the record when the temporary entertainment licence was granted to The Waterfont Bar and Restaurant on 30 August 2010, the noise from the music was deafening. This was a nuisance and a disturbance to the quiet enjoyment of my residence and would request the application be refused.

Many thanks for your assistance in this matter.

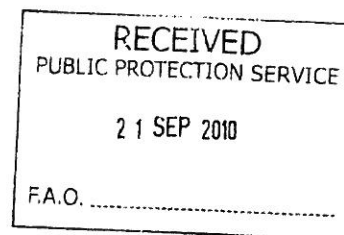
Yours faithfully

Grand Parade
Apartment
The Hoe
Plymouth
PL1

Flat
Grand Parade Plymouth
PL1

19th September, 2010.

Marie Price
Licensing Officer
Environmental Services
Plymouth City Council - Licensing Section
Civic Centre - Floor 6
Plymouth, PL1 2AA
01752 307981
01752 307810
(marie.price@plymouth.gov.uk)
www.plymouth.gov.uk



Dear Ms Price,

Waterfront Bar & Restaurant
Live & Recorded Music both indoors & outdoors.

As owners and residents at Flat Grand Parade, Plymouth, my wife and I would like to express strong concern about the pending proposal to grant a licence to the Waterfront Bar and Restaurant for live music on both an indoor and outdoor basis.

The Waterfront is directly opposite our block of flats, and the granting of this extended licence, which I believe will run until 0030hrs Sunday to Thursday and 0130 hrs on Friday/Saturday, brings a whole new negative dimension to bear for our neighbourhood.

In recent years we have been happy with the Waterfront restaurant, which hitherto operated as a quality restaurant and waterside bar. This comment also applies to the nearby Chinese restaurant whose owners always seem to have been conscious of their social and environmental responsibilities. Indeed we have patronised both establishments.

However, the pending Waterfront proposal with late drinking and (inevitably), LOUD, live music will strongly attract a younger and more boisterous, free spending, hard-drinking, clientele which is no doubt the principal objective of the new proprietor.

Such an establishment in this location would be viewed as a "honeypot" by the group referred to. You only have to look back to recent problems which developed with boy racers/bikers in this area. It eventually had to be tackled, following complaints, after it had become almost intolerable, and traffic calming measures were eventually introduced.

As you know, the Hoe/West Hoe is in effect the City's "shop window" for visitors and tourists, as well as retirees who wish to enjoy the beauty and tranquillity of the area, day and night. I should point out, that the latter also make a handsome contribution to the Council for the privilege of doing so. The temptation for the Council to put this at risk for short term gain should be strongly resisted.

I should also add that the City is already well endowed with establishments offering drinking and music into the small hours, the Barbican, Cattedown and Union Street immediately come to mind.

I have had the unfortunate, occasional experience of being on UK city streets in the late evening, and witnessed the horrendous and intimidating behaviour of groups of youth of both sexes, fuelled by drink, drugs etc consumed at such establishments, fighting, vomiting, urinating and in some cases, wilfully damaging property. The police are often no where to be seen, and in any case, their resources are normally severely stretched.

The very thought of large numbers of such people marauding around the West Hoe in the early hours of the morning is quite frankly appalling.

Hopefully the Council in considering this application will look at the bigger picture and take fully into account the very real risks of,

- Prevention of crime and disorder
- Public nuisance
- Personal safety
- Environmental degradation

Yours sincerely,

mal :

THE HOE CONSERVATION RESIDENTS ASSOCIATION

RECEIVED
PUBLIC PROTECTION SERVICE
21 SEP 2010
F.A.O.

Osborne Court
Osborne Place
The Hoe
Plymouth
PL1

20th September 2010

Mr. Peter Clemens
Licensing Department
Plymouth City Council
Civic Centre
Plymouth
PL1 2AA

Dear Mr. Clemens

THE WATERFRONT HOTEL, WEST HOE, PLYMOUTH

I am writing on behalf of the members of The Hoe Conservation Residents Association regarding the application by the above mentioned establishment for an entertainments licence.

We have no objection to any internal entertainment but we object most strongly to any outside entertainment.

We have already experienced unacceptable noise, both musical and spoken emanating from the premises. As recently as Saturday last (18th September) a resident on The Esplanade could quite clearly hear announcements in addition to the music.

Will you kindly register the Association's objection to the issuing of a licence for external purposes in what is primarily a residential area in which residents expect peace and quiet.

Yours sincerely

Chairman.

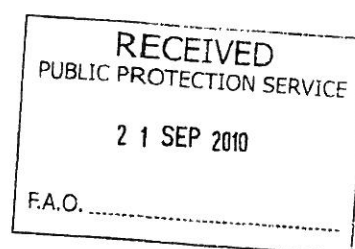
*Flat 21
Grand Parade
West Hoe
PLYMOUTH
PL1 3L*

***Plymouth City Council,
Licensing Section,
Plymouth.
PL1 2AA.***

17 September 2010

Dear Sirs

**Re Application number 024149
The Waterfront Bar/Restaurant
9 Grand Parade West Hoe Plymouth**



As owners of a property directly overlooking the Waterfront Bar/Restaurant we are writing to lodge our objection to the above application for an extension to the current opening hours and in particular to the proposed extension to the hours between which live and recorded music can be played both inside and outside the premises.

We are not only concerned with the noise and disruption this will bring but also the prospect of anti social behaviour late at night in what is a mainly residential area. The waterfront area is well known for its peace and tranquillity and will be spoilt considerably if this Licence is granted. We believe it will be extremely difficult for the levels of noise and disruption to be adequately controlled.

If music is to be played outside, people are going to gather to listen and we expect this in turn will lead to people singing and shouting into the early hours of the morning. We would enquire how the Council will restrict the decibels levels inside and more worryingly outside?

We are also extremely concerned at the safety aspect with a lot of people outside so close to the waterside especially if they have been drinking perhaps excessively. This is clearly a very important safety issue and we would hope the Council would refuse a licence on this aspect alone. To attempt to fence this area would severely detract from the wonderful setting and views which extend into Plymouth Sound.

We would also bring to your attention the potential additional traffic problems in that the current arrangements at the Waterfront do not provide parking spaces for more than approximately 10 vehicles. We wonder where the anticipated additional customers will park their cars? In addition if the opening hours are extended can it be guaranteed that we will not be troubled by car doors slamming in the early hours of the morning plus people shouting as they leave? Although there are conditions

attached to this licence such as *M) The licensee to liaise with taxi operators to ensure that drivers are aware that they should arrive and depart as quietly as possible and not leaving engines idling unnecessarily* I think we all know in practice it is impossible to achieve – it is not only the taxis that will cause a problem but also customers shouting and slamming doors on leaving.

Currently the majority of the bars, clubs and restaurants are located within the city centre and the Barbican area which makes it easier to police in the event that there are outbreaks of trouble. The city centre and the Barbican are not primarily residential areas unlike the Waterfront locality which most certainly is.

The Waterfront offering late night entertainment would suggest a younger clientele is to be attracted which is likely to bring with it the associated problems of under age drinking.

West Hoe waterfront is also a permitted fishing area from early evening to morning and fishermen/women will clearly be affected by the noise and disruption approval of this licence will bring.

Although we were not resident over the weekend of the last bank holiday we understand that the volume of noise from the live music was clearly heard by all residents nearby and the general disruption was intolerable. If this is an example of what will happen if the Waterfront Bar is granted a permanent licence then we feel the significant adverse effects on the lives of residents should be paramount in deciding whether or not the application should succeed.

We trust you will consider the points we have raised and refuse the application made by the Waterfront Bar/Restaurant to both extending the opening hours and to the playing of live and recorded music both inside and outside.

Yours faithfully

[Handwritten signature]
Mr. [unclear]

Licensing Dept: Flat, Grand Parade
Plymouth City Council West Hoe Plymouth
RECEIVED
PUBLIC PROTECTION SERVICE
21 SEP 2010 tel.
F.A.O. PL 1 ..
19th September 2010
re: Application from Waterfront Restaurant.

Dear Sirs,

I am in the process of moving to the above address. I am not able to live there full-time at present, as I have still not sold my house in North Yorkshire, but I own this flat, & hope to live here full-time very soon.

I should like to register a strong objection to the Waterfront Restaurant's application to extend the provision of live and recorded music and the provision of entertainments such as music and dancing — particularly

This weekend there has been live music outdoors as part of the restaurant's "Oyster Fest", and I have found it intrusive and disturbing.

This is a residential street - a fairly quiet one. There is quite a large number of flats along the north side of the street, & I think it is inappropriate to have amplified outdoor noise, which travels quite a distance, immediately opposite.

When I was looking to buy a property here I made a particular point of asking my solicitor & surveyor about the possibility of noise nuisance. The restaurant was at that time closed, but I was made aware that it would probably re-open. I have no objection to a restaurant going about its normal

business, or even of an extension to its opening hours to 7 am, or ~~to~~ until midnight, but I would find noise-pollution in the form of music which could clearly be heard in the surrounding area, unacceptable.

If I did find it necessary to move again, I might as a result find the flat harder to sell.

Yours faithfully,